



On the Ground in Europe: Local Expertise for Global Equipment

Ensuring Reliable Support, Faster Response, and Long-Term Equipment Uptime

Why Local Field Support Matters

At MTM, we understand the critical role responsive service plays in maintaining operational continuity. Hiring a dedicated European Field Service Technician offers substantial benefits to customers operating MTM equipment in Europe:

- **Reduced Downtime:** With a technician based in-region, on-site service can be delivered within 24 hours when needed, minimizing production interruptions.
- **Rapid Commissioning & Training:** Local support ensures smoother installation and faster ramp-up for new machines, including operator and maintenance staff training.
- **Scheduled Maintenance & Optimization:** Preventative maintenance visits, system optimization, and performance tuning are easier to coordinate and execute locally.
- **Emergency Support:** Immediate availability during breakdowns or urgent issues ensures peace of mind and sustained machine performance.

Meet Your Local MTM Support – Igor Pasichnyk

MTM has appointed Igor Pasichnyk as our dedicated European Field Service Technician. Igor brings:

- A strong background in electrical engineering, mechanical systems, and automation.
- Extensive hands-on experience in commissioning, diagnostics, and equipment optimization.
- The ability to work directly with your teams, bridging local operations with MTM's central technical resources.

Micro Tool & Machine Ltd.

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Benefits for Your Organization

-  Faster response times compared to overseas dispatch.
-  Lower travel costs for service visits.
-  Improved continuity for machine lifecycle support.
-  Enhanced collaboration with MTM's global support network.
-  Better planning for training, upgrades, and modernizations.

MTM's Commitment to You

By investing in a Europe-based service presence, MTM reaffirms its commitment to delivering North American quality with local European responsiveness. Whether you need support for winding machines, mitre core cutting equipment, or future upgrades, our goal is to empower your success with dedicated, reliable service.

For further details or to schedule support, contact:

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